

Veygo Insurance

Insurance Product Information Document

Company: Able Insurance Services Limited

Product: Car Sharing Insurance

Able Insurance Services Limited is registered in the UK and is authorised and regulated by the Financial Conduct Authority, Financial Services Register reference number: 311649

This document summarises the key features of your insurance policy. It is not tailored to individual needs and so may not provide all the information relevant to your cover requirements. Complete pre-contractual and contractual information is provided in other documents.

What is this type of insurance?

This policy provides cover against damage to the insured car or damage caused by the insured car, as summarised below.



What is insured?

- ✓ **The car:** We will repair the insured car if it's damaged due to an accident, fire or theft. Our repairers will collect it and return it to the registered keeper. Repairs are guaranteed for as long as the registered keeper owns the car. If it is not economical to repair the insured car, or if it is stolen, we will pay out a sum not exceeding the market value.
- ✓ **Third party injury:** We will pay any costs you're legally responsible for as a result of an accident in the insured car that injures or kills another person (including passengers).
- ✓ **Third party property damage:** If an accident involving the insured car causes damage to another person's property, we'll pay up to £20,000,000.
- ✓ **Your injuries:** If you are injured in a road traffic accident in the insured car we'll pay £5,000 for death or certain serious injuries to you or your partner. We will pay for emergency treatment fees as set out in the Road Traffic Act.
- ✓ **Audio-visual or electronic equipment:** We will pay up to £1,250 or the insured car's market value, whichever is lower, for loss or damage to CD players, radios and satellite navigation systems, as long as they are permanently fitted to the car.
- ✓ **Locks:** In the event of the insured car's keys being lost or stolen from somewhere other than the car, we will pay up to £300 towards the cost of replacing the locks.
- ✓ **Windscreens and glass:** We will repair or replace the insured car's windscreen and/or glass windows if they break, subject to an excess.
- ✓ **Child equipment:** We will replace damaged or stolen child's car seats or pushchairs. We will also include up to £50 for child's accessories.
- ✓ **Personal belongings:** If your personal belongings are damaged or stolen and aren't excluded under the "What is not insured?" section, we'll pay you up to £150.
- ✓ **Courtesy car:** Subject to restrictions, the registered keeper will get a group A car (e.g. 1.0 litre) while we are repairing the insured car following an accident.



What is not insured?

- ✗ **Wear and tear:** We will not pay out for any damages due to general wear and tear.
- ✗ **Licence:** We will not pay a claim if you are driving without a licence or not in accordance with your licence.
- ✗ **Driving under the influence:** You will not be covered if you are found to be unfit or over the legal limit due to drink or drugs or fail to provide a specimen to the police when requested without lawful reason.
- ✗ **Intentional or reckless damage:** You will not be covered for damage or injuries caused intentionally or through reckless actions.
- ✗ **Merchandise delivery:** This policy does not provide cover for any driver to carry out the delivery of goods.
- ✗ **Hire and reward:** You will not be covered if the insured car is rented out or used for payment (e.g. deliveries, taxiing).
- ✗ **Dual insurance:** We will not pay a claim if any loss, damage or liability covered under this policy is also covered under any other insurance policy.
- ✗ **Modifications:** We do not cover non-standard parts unless they are manufacturers' optional extras or disability adaptations that you have declared to us.
- ✗ **Racing:** You will not be covered if the insured car is damaged as a result of formal or informal racing.
- ✗ **Personal belongings:** This policy does not cover money, debit/credit cards, tickets, vouchers, documents or any goods or samples carried in relation to business. Property taken from an open or unlocked convertible car will also not be covered, unless the property was locked in the boot or glove compartment.
- ✗ **Alternative Insurer:** We will not pay out if the insured car does not have an alternative insurance in place or if the car is covered by a fleet or motor trade main insurer.
- ✗ **Driver is owner:** We will not pay out if you have insured yourself to drive your own car using our car-sharing insurance.



Are there any restrictions on cover?

- ! **Excess:** Should a claim arise then an excess is likely to apply. To see how you are affected by this, please view your policy documents.
- ! **Courtesy Car:** A courtesy car is only provided to the registered keeper if the insured car is repaired by one of our garages. We can't ensure it will be adapted for special needs or disabilities. A courtesy car is not provided if the insured car is stolen or is a total loss.
- ! **Market Value:** We will pay no more than the market value of the insured car at the time of the claim (less any excess).
- ! **Windscreen Damage:** We will only pay up to £25 for each glass repair or £150 for each glass replacement after the deduction of your excess, if the repair or replacement is not arranged via our glass repair helpline.
- ! **Total Loss:** If the insured car cannot be repaired then we will pay a cash sum to replace the car.



Where am I covered?

- ✓ You are covered to drive in England, Scotland and Wales. If you are driving in Northern Ireland, the Channel Islands, Isle of Man or the EEA your cover is limited to the minimum level required in that country



What are my obligations?

- You must take reasonable care to answer our questions honestly, with accurate and complete information.
- You must inform us without delay if any information on your Motor Proposal Confirmation or Policy Schedule is incorrect or changes.
- You must respond to all requests for documentation or information, whether in regards to a claim or otherwise.
- If there is any incident or accident involving the insured car, you must notify us as soon as possible and within 48 hours. You must not admit that the accident is your fault or attempt to negotiate a settlement without speaking to us first. Unless it is in the interest of safety, you should not drive the insured car after an accident.
- You must report thefts, arson or malicious damage to the police and give us the crime reference number within 24 hours.
- You must tell us immediately if you're charged with an offence or receive any notice of prosecution, inquest or fatal enquiry. You should also inform us about any court documentation you receive and send us any summons or bill within 48 hours.
- This policy is governed by English Law; unless we have agreed otherwise all communication will be in English
- You must protect the insured car from loss or damage and ensure it is kept in a roadworthy condition.



When and how do I pay?

You must pay the full premium upon purchase with a debit or credit card or via PayPal.



When does the cover start and end?

Your cover will start and end at the times selected by you which will be detailed on the Certificate of Motor Insurance.



How do I cancel the contract?

The policyholder can cancel their cover through their Customer Account or by e-mailing contact@veygo.com with their policy number. If your policy is cancelled after cover has started, no refund will be due.